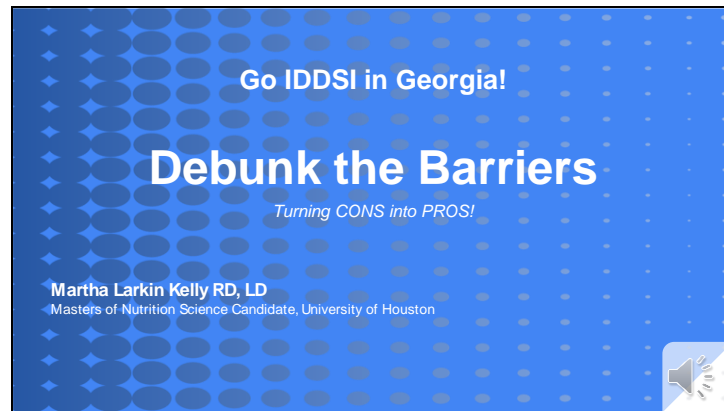
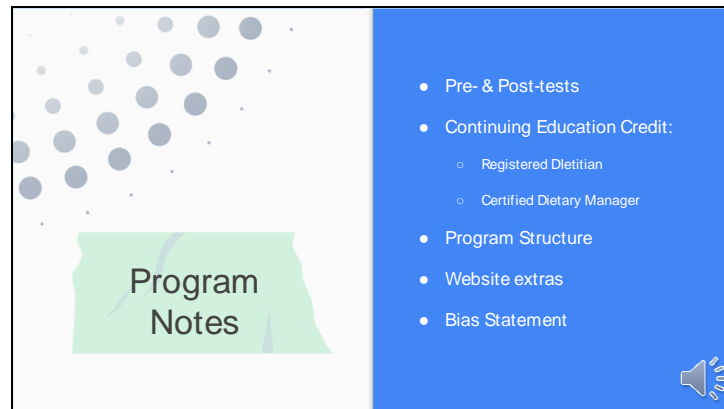


Slide 1



- Welcome back! In our last presentation we homed in on the PROS of implementing IDDSI.
- Today we are going to turn our focus on debunking some of the common barriers to implementation.

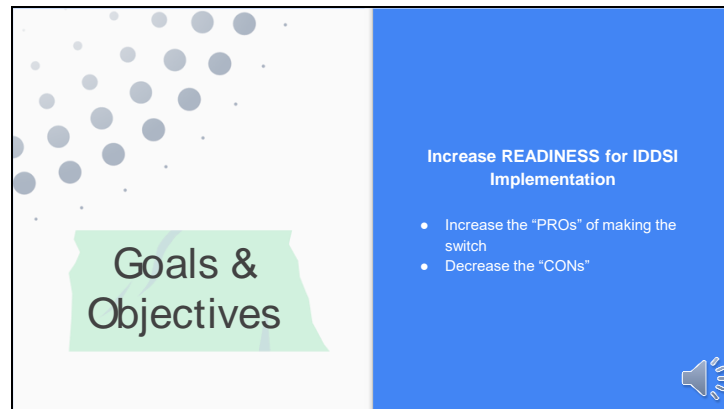
Slide 2



Agenda

- Again a few housekeeping notes before we get going...
 - You will not have a post-test for this webinar.
 - This is the second of four parts. Just a reminder that you will need to complete all four parts to receive your continuing education credits.
 - I will again provide some helpful, hand-picked resources for you at the end of this webinar. They are located on the program website as well under the resources tab.
 - And again, please take note that this program is free of marketing or commercial bias and financial influence, and has been produced using evidence-based information. Any personal opinions are that of the presenter.

Slide 3



The slide is divided into two main sections. The left section has a light gray background with a pattern of blue dots of varying sizes in the top left corner. A green map of Nebraska is centered, with the text "Goals & Objectives" in black. The right section has a solid blue background. It contains the text "Increase READINESS for IDDSI Implementation" in white, followed by a bulleted list of two items: "Increase the 'PROs' of making the switch" and "Decrease the 'CONs'". A small speaker icon is in the bottom right corner of the blue section.

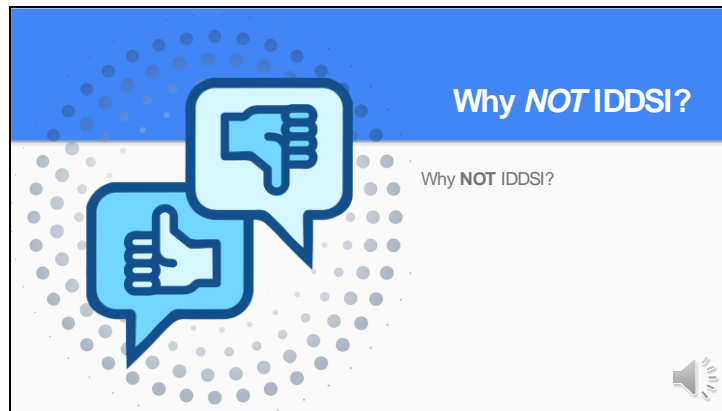
Goals & Objectives

Increase READINESS for IDDSI Implementation

- Increase the "PROs" of making the switch
- Decrease the "CONs"

- Again, the overall goal of this program is to increase your readiness for IDDSI implementation.
 - We started by addressing the “pros” of making the switch.
 - In this webinar we are going to look at common “cons” or barriers that may be preventing you from implementing IDDSI at your facility. Some of the barriers we will discuss are real barriers that I hope I can offer some constructive thoughts on, and even solutions for. I am most excited about discussing some of our *perceived* barriers. Those are the ones that are keeping us from making the change, but that may not really be obstacles at all! I hope I can “debunk” some of these for you today.

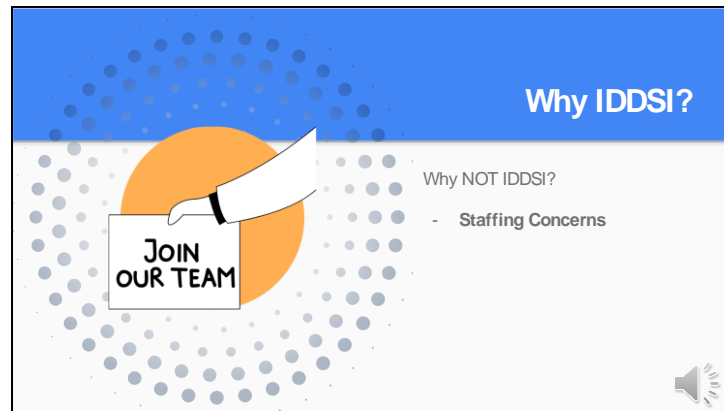
Slide 4



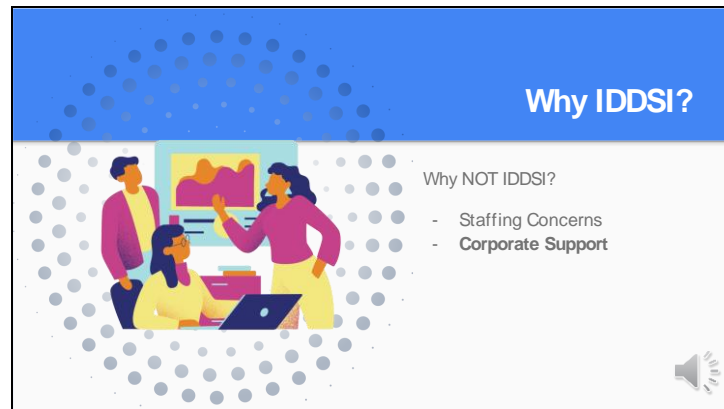
Alright, let's start...Why **NOT** IDDSI?
Why hasn't everyone switched to IDDSI?

During my research on this topic, I have spoken to over 150 facilities and over 25 clinicians across the state of Georgia. In those conversations many of the same barriers were discussed again and again.

Slide 5

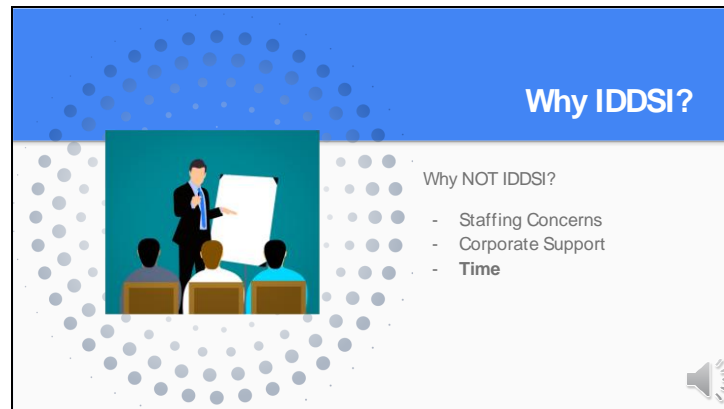


- The first of these is staffing. Staffing probably does not seem surprising to anyone who has ever spent any time in the foodservice world. This was the number one most common concern voiced by interview respondents.
- Worries were voiced mostly about high labor turnover and an overall lack of labor resources in general. This was not only reported by foodservice staff respondents. I also heard this from nursing and other therapies as well.
- This is one of those “REAL” barriers, but one that is prevalent in any healthcare foodservice setting regardless of whether the facility is IDDSI compliant or not. We will all likely live with this barrier before, during, and after IDDSI is implemented.
- I encourage you to not let this barrier slow your roll-out process. There are many staff training resources on the IDDSI website- that I will include at the end of this webinar. You can easily work these training videos, handouts, and tests into your existing training materials, meaning you don’t need to create anything proprietary for new staff.



- The second thing discussed most often was corporate involvement. Many acute and long-term care facilities in Georgia, and other states, are part of a larger corporate system.
- This may be a barrier for you, if you are waiting on your corporate partner to tell you IDDSI implementation is coming down the pipeline. It may certainly mean that you cannot move forward without their support.
- If this is the case for you then I would say this is a “REAL” barrier. But, having a corporate partner, and being part of a larger network may be a pro too! It means you will likely have access to more resources for roll-out and find more support during the process.
- And, from personal experience I can say it was helpful to have someone dictate a timeline and deadline for us for roll-out. It put us into action and kept us from postponing the process any longer.

Slide 7



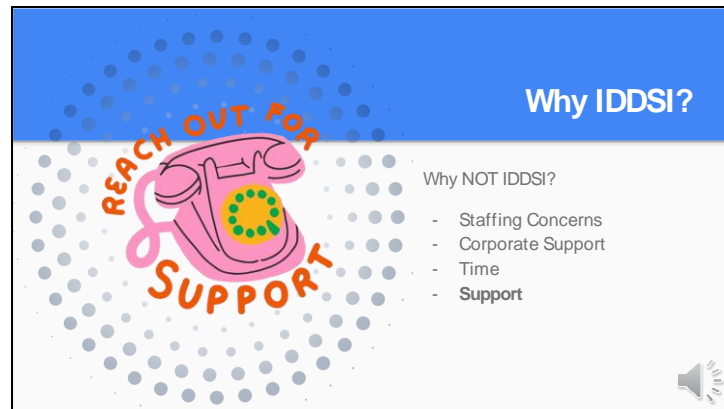
The slide features a blue header with the title "Why IDDSI?". Below the header, on the left, is an illustration of a man in a suit pointing at a whiteboard, with three audience members seated in front of him. To the right of this illustration, the text "Why NOT IDDSI?" is followed by a bulleted list: "- Staffing Concerns", "- Corporate Support", and "- Time". A small speaker icon is located in the bottom right corner of the slide.

Why IDDSI?

Why NOT IDDSI?

- Staffing Concerns
- Corporate Support
- Time


- This one feels like it hits home! Time! I can distinctly remember that overwhelming feeling prior to our own roll-out! Time feels in short supply and the list feels long.
- However, the IDDSI website and time-frame resources available there can help you complete a roll-out in as little as a few weeks! The common misconception is that this process should take 6 months to a year, however it can be done much faster depending on the size of your facility and the tasks needed to be completed.
- To debunk this barrier the key is organization. There is a sea of helpful resources at your fingertips but knowing which ones to utilize for your facility is the key to staying sane. If this barrier seems like one that hits home for you, stay tuned in for the upcoming webinar where we will discuss roll-out in more detail.
- And remember, if time is one of your barriers and if you are completing your own roll-out, well, the timetable is entirely your own!



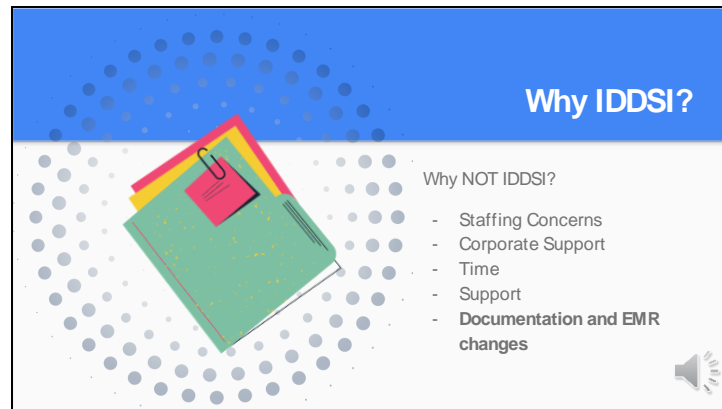
Why IDDSI?

Why NOT IDDSI?

- Staffing Concerns
- Corporate Support
- Time
- Support



- Many respondents that I spoke with felt like they were living on a island, the sole clinician or manager, tackling this huge project on their own.
- Even if you come from an environment with large corporate support and presence, you may feel like you are being tasked with figuring out how to do this solo. I believe this is a barrier that can easily be debunked!
- This is where I think statewide compliance data can be extremely helpful. Networking and making connections with other facilities in your close area can ease the stress of implementation. You can utilize these helpful relationships, tapping into expertise from facilities of similar size to your own, or those in close proximity, or those with the same electronic medical record or charting system. It is nice to have a resource that you can reach out to when you come to an impasse.
- This information may also act as a tool for advocating for IDDSI at your facility, or for celebrating your innovation by making the change!
- Finding support from other facilities is helpful, but it is also important to garner support within your own organization as well. We will talk more about how to do that when we discuss planning in a future webinar.



The slide features a blue header with the title "Why IDDSI?". Below the header, on the left, is a graphic of a stack of three papers (yellow, red, and green) with a black paperclip. The background of the slide is white with a pattern of grey dots. To the right of the graphic, the text "Why NOT IDDSI?" is followed by a bulleted list of concerns. A small speaker icon is located in the bottom right corner of the slide.

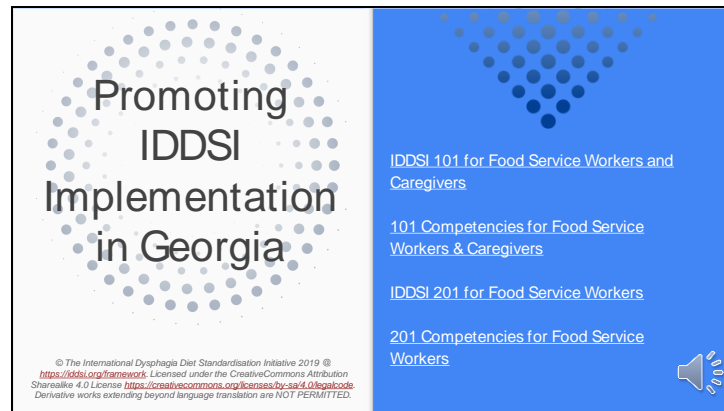
Why IDDSI?

Why NOT IDDSI?

- Staffing Concerns
- Corporate Support
- Time
- Support
- **Documentation and EMR changes**

- Concerns with updating and changing written documentation and/or your electronic charting systems may be a part of the process that is keeping you from moving forward with implementation. This barrier can seem overwhelming, but with the help and support of a good interdisciplinary planning team, this is easy to overcome. If you have corporate partners, like large foodservice suppliers, you may be able to update your documentation easily with pre-made training materials, menus, checklists, and diet orders. Utilizing your available resources and the expertise of others can help you tackle this barrier! When we get into planning, we will touch more on this process, but if this is what is holding you back, don't be intimidated!

Slide 10



Thank-you so much for your time today- again there is no post-test for this webinar. Look out for one on webinar number three.

Again, feel free to use the website to communicate with me directly and for any questions and concerns you may have.